



## It Service Management - Simple Steps to Win, Insights and Opportunities for Maxing Out Success (Paperback)

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By Gerard Blokdiijk

Complete Publishing, United States, 2015. Paperback. Book Condition: New. 246 x 189 mm. Language: English . Brand New Book \*\*\*\*\* Print on Demand \*\*\*\*\*.The one-stop-source powering IT Service Management success, jam-packed with ready to use insights for results, loaded with all the data you need to decide how to gain and move ahead. Based on extensive research, this lays out the thinking of the most successful IT Service Management knowledge experts, those who are adept at continually innovating and seeing opportunities. This is the first place to go for IT Service Management innovation - INCLUDED are numerous real-world IT Service Management blueprints, presentations and templates ready for you to access and use. Also, if you are looking for answers to one or more of these questions then THIS is the title for you: What do enterprises really want from IT service management (ITSM)? What are the best practices in knowledge management for IT Service management (ITSM)? What is the size of the it service management market in the us? IT Service Management (ITSM): What companies supply IT to commercial banks? IT Service Management (ITSM): How to overcome the resistance to document the IT infrastructure in an organization? IT Service Management...



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